

Tool 3: Estimation of values of person-centred care (PCC)

Person-centred care (PCC) values	Definition	Your own estimate (0-100 points) Explain why you choose these points
Welfare	Technology must be geared towards generating the wellbeing of the people for whom it is designed and aligned with the framework of the ethics of person-centred care.	
Dignity	Technology contributes to respect and values the rights of the people who use it. It contributes to the dignified treatment of the individual.	
Autonomy	Technology should make it easier for the individual to decide on his or her own life project, facilitating access to and control over his or her personal data at all times.	
Independence	Technology must be understood from a dual approach, as technology can promote independent living for the people who use it and must be designed in such a way that it can be used independently, without external assistance.	
Personalisation	It is understood from a dual approach, as technological solutions must be customized according to the needs of users and allow for the adaptation of interventions to the needs of the people for whom they have been designed, providing added value to the person's life and respecting their privacy and intimacy.	
Empowerment	A technological solution empowers the user when the person is able to use it independently. And for this it is essential that its design is intuitive from the first interaction "without the need to read the user manual".	
Co-design and participation	Technological solutions must be co-designed and developed through participatory processes, taking into account the voice of the users themselves. For people and with people.	
Social inclusion	The capacity that technology brings to break down social gaps and generate opportunities for participation in the social and cultural life of their environment.	
User experience	Design of interactions throughout the acquisition, use and after-sales process. This should be designed in a user-friendly, inclusive and stimulating way, favouring interoperability and easy integration of solutions.	
Affordability	Person-centred technology must favour a balance between added value and price in order to be accessible to older people, families, administrations and organizations.	